



COMMUNITY
IMPACT REPORT
2020

1.2 MILLION
LIBRARY VISITS

3.1 MILLION
ITEMS BORROWED

54,765
CURBSIDE
DELIVERIES

13.2%
BUDGET SPENT ON COLLECTION
STATE AVERAGE: 7-8%



182,053
INDIVIDUAL
RESIDENT
CARD
HOLDERS

68,997
REFERENCE
TRANSACTIONS



**LIBRARY
AT HOME
DELIVERED
43,826
Items**

**AND SET UP
Safe, Outdoor
Book Browsing
Events for
Seniors**

“Lutheran Life Villages is so grateful to have the Allen County Public Library come into our facility. Our residents look forward to our monthly visit.

Being able to choose their own books to read gives them a sense of independence. The library is always so accommodating on getting movies, documentaries and such that the residents like to see. We appreciate all that they do for us.”



– **BRENDA H.**
Activities Coordinator
Lutheran Life Villages

"Just a note to thank you, the Board of Directors of the ACPL and the amazing staff at ACPL for setting procedures into place during the COVID-19 pandemic where we can still, successfully use library services. Their virtual services are unbelievable...Also, when we went to pick up some actual books from our local branch, the whole procedure was seamless from start to finish. Truly, ACPL is one of the greatest treasures this community has to offer."

– JAKI S.

752

VIRTUAL
YOUTH
PROGRAMS
WITH
13,514
ATTENDEES



84

VIRTUAL GENEALOGY
CENTER PROGRAMS
WITH
11,478
ATTENDEES



8 MILLION
MINUTES READ
DURING SUMMER
SPARK 2020

4,000

TO-GO PROGRAMS WERE ASSEMBLED
(PER WEEK) DURING SUMMER SPARK 2020



7,000
REGISTERED
SPARK
READERS

121,273

INTERNET
USES FROM

424

SYSTEM-WIDE
PUBLIC
COMPUTERS



783,781

WIRELESS
INTERNET
USES



24 HOUR BROADCASTS

ACCESS FORT WAYNE
PROVIDES SERVICES FOR
COMMUNITY TV & RADIO

"Allen County has always taken pride in our efforts to conduct public business in an open and transparent fashion. The COVID-19 pandemic certainly challenged those efforts with the closing of public facilities and the limiting of attendance at most meetings. But thanks to the help of our friends at Allen County Public Library's Public Access Television (Access FW), we were able to meet those challenges. The professional advice and assistance provided by its staff helped us overcome many technical barriers as we were able to provide live streaming coverage of many boards and commissions through social media. We received positive feedback from constituents who were able to view the meetings and stay well informed about the work of county government."

– **MIKE GREEN**

PUBLIC INFORMATION OFFICER

ALLEN COUNTY BOARD OF COMMISSIONERS

